

Global Technology Systems, Inc. Warranty

GTS batteries are guaranteed to meet or exceed the original equipment manufacturer's specifications for form, fit and function. Each battery is guaranteed to be free from defects in materials and workmanship, and will maintain a minimum of its rated capacity for a specified period from date of shipment under normal use and service*.

Mobile Computer/Scanner Batteries:	18 months against any defects in manufacturing or workmanship. Warranted to maintain a minimum of 80% rated capacity.
Portable Printer Batteries:	Printer warranties vary from unit to unit. Refer to individual product specification sheet.
Individual Cells:	Guaranteed to deliver rated capacity per manufacturer's specifications upon delivery.
Lap Top Computer Batteries:	18 months for workmanship and material and 12 months for capacity. Warranted to maintain a minimum of 80% rated capacity.
Two-Way Radio Batteries:	24 months against any defects in manufacturing or workmanship. Lithium-Ion Polymer batteries are warranted to maintain 80% rated capacity for 24 months. Nickel-Cadmium batteries are warranted to maintain 80% rated capacity for 18 months. Nickel-Metal Hydride batteries are warranted to maintain 80% rated capacity for 12 months. Lithium-Ion batteries are warranted to maintain 80% rated capacity for 12 months.
UPS Batteries:	24 months against any defects in manufacturing or workmanship.
Wireless Phone Batteries:	18 months against any defects in manufacturing or workmanship. Warranted to maintain a minimum of 80% rated capacity.
Chargers:	24 months against any defects in materials and workmanship.
Powered Holsters:	18 months against any defects in materials and workmanship.

At our option, we will repair, replace or refund the purchase price of any product that does not conform to this warranty. Products repaired or replaced will only be warranted for the balance of the original warranty.

All GTS batteries and chargers are designed to power devices in a manner identical to the Original Equipment. Although it is extremely unlikely that any kind of damage could ever be caused by a properly used battery pack or charger, we will repair or replace any device that is damaged in any way as a result of our battery packs or chargers under proper use.

THIS IS THE COMPLETE WARRANTY FOR GTS AND STATES YOUR EXCLUSIVE REMEDIES. THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER EXPRESS WARRANTIES. IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE GIVEN ONLY IF SPECIFICALLY REQUIRED BY APPLICABLE LAW. OTHERWISE, THEY ARE SPECIFICALLY EXCLUDED. IN NO EVENT SHALL WE BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, FOR ANY LOSS OF USE, LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, LOST PROFITS OR SAVINGS OR OTHER INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE SUCH PRODUCT, TO THE FULL EXTENT SUCH MAY BE DISCLAIMED BY LAW. SOME STATES AND OTHER JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATION ON THE LENGTH OF AN IMPLIED WARRANTY, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM JURISDICTION TO JURISDICTION.

If you have a battery that fails to meet your expectations, please contact our Customer Care Center at 800.267.2711 to receive a Return Merchandise Authorization. No returns will be accepted without a Return Material Authorization (RMA) number or that fail to adhere to the Return Material Authorization procedures.

* Normal use and service does not include damage resulting from improper use. Examples of improper use include but are not limited to: Storage or operation in abnormal conditions: exposure to water, liquid, extreme heat or humidity, sand, dirt or the like; use in non-designed applications; or removal, alteration or obliteration of date code or lot numbers.