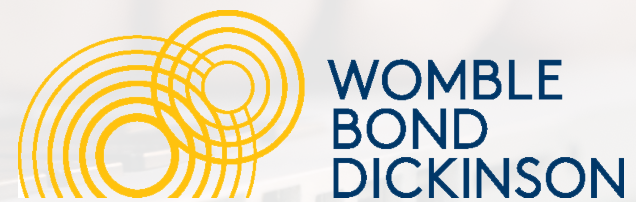


Hours *to* Minutes:

How RFID Transforms
Record Management at
Womble Bond Dickinson

CASE
STUDY



Overview ▶

Efficient document management is crucial for law firms to thrive. Womble Bond Dickinson, a leading law firm, sought to revolutionize their approach by embracing the ViziTrace RFID solution from DecisionPoint. By addressing challenges such as lost files, time-consuming retrieval, and human error, they became a success story in operational efficiency.



Challenges Faced

BY WOMBLE BOND
DICKINSON

With 24 offices across the US, Womble Bond Dickinson faced the challenge of tracking, securing, and reducing human error for files that frequently changed hands and locations.

Key Concerns ▶

1.

COMPREHENSIVE FILE TRACKING:

Ensuring accurate file tracking across 24 locations and numerous individuals involved in handling them.

2.

ELIMINATING LOST FILES:

Preventing potential damage to reputation and case outcomes caused by the inability to locate files.

3.

100% FILE SECURITY ASSURANCE

Establishing systems that mitigate the risk of human error and ensure client file security.

BUILDING A CASE FOR RFID

- Forbes reports that executives waste an average of 150 hours per year searching for lost information.
- PricewaterhouseCoopers estimates that the average office spends \$120 in labor searching for each misfiled document.
- A study by Datapro and Gartner reveals that the average employee spends 400 hours per year searching for paper documents.
- Nearly 75% of time spent working with paper-based information is wasted in searching and filing, according to Coopers & Lybrand

Key Example ▶

In a notable success story, Womble Bond Dickinson faced the challenge of a file being taken offsite without proper documentation. Despite the system indicating the file's on-site presence, it had been transported to a warehouse along with other boxes.

Utilizing ViziTrace and Zebra FX7500 ceiling readers, Womble Bond Dickinson accessed the file's last known location. They identified the overlooked boxes sent offsite

that day, deducing that the file must be within them.

RFID technology's precise tracking capabilities allowed the firm to deduce the file's location, saving valuable time and resources, while avoiding a futile search.

This success story highlights the significant value of RFID tracking, exemplified through the implementation of ViziTrace and Zebra FX7500 ceiling readers.

We highly recommend these solutions to other law firms. Despite the initial investment, the benefits are worth it. Clients value the assurance of secure and well-tracked files. Implementing RFID with ViziTrace and Zebra has noticeably improved our efficiency, transforming hours of searching for a missing file into minutes.



CONTACT INFORMATION FOR WHO CAN HELP



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FOR LAW FIRMS CONSIDERING RFID SOLUTIONS

We've had a long-standing relationship with ViziTrace, and we have valued it greatly," said Brent Meadows, Director of Record Services at Womble Bond Dickinson.

Their support team has been prompt and helpful, addressing any inquiries within a day. With the guidance of Doug, Steve, and their IT team, we smoothly implemented the RFID solution and continue to rely on its capabilities.

Ultimately, The seamless integration of **ViziTrace has revolutionized our document management,** safeguarding our reputation as a law firm clients can trust."