



# Extended Service Plans



## Why Extended Service Plans

For your **Customers:**

- ✓ Epson Extended Service Plans provide peace of mind beyond the printer's warranty
- ✓ Next Business Day onsite or replacement allows customers nearly uninterrupted workflow
- ✓ A worry-free solution with continuous support up to 5-years

- ✓ Multiple options to best fit customer's needs
- ✓ With a full portfolio of Extended Service Plans designed to keep your equipment up and running, Epson's got you covered.

## Why Extended Service Plans

For you, our **Partner:**

- ✓ Additional revenue opportunity at point-of-sale
- ✓ Increased profit and better customer retention
- ✓ Customers trust brands that provide good service, leaving your customer satisfied with their purchase
- ✓ With Preferred Plus Plan your customer contacts the Epson directly for their service needs

**EPSON**  
ColorWorks®  
creating color masters

**Epson Preferred™ Plus Extended Service Plans**  
We've got you covered.

There is no time for downtime when running your business. That's why you need a worry-free extended service plan, increasing uptime and reducing risk to help you maximize productivity and protect your investment.

Epson Preferred Plus Extended Service Plans offer your customers and yours of it by providing a way to extend the length of coverage or upgrade to Next Business Day (NBD) Whole Unit Exchange<sup>1</sup> or NBD On-Site Repair Service<sup>2</sup> for up to 5 years of continuous coverage<sup>3</sup>. With a full portfolio of Extended Service Plans designed to keep your equipment up and running, Epson's got you covered.

Plan Features	Plan Benefits
• Comprehensive general cover service parts coverage, including printheads <sup>4</sup>	• Single point line cost of ownership
• Up to 5 years of continuous coverage <sup>3</sup>	• Cost reduction coverage and peace of mind
• Discounts on multi-year plans	• Maximum uptime on 5-year plans
• Multiple service types available <sup>5</sup>	• Select a plan that best meets your coverage needs

**Limited warranty and Extended Service Plans**

Our Extended Service Plans are sold in conjunction with Epson's 1-year limited warranty. Epson's 1-year limited warranty and Epson's 1-year limited warranty are sold together to provide you with maximum protection. To return the unit for repair or take it to a local Authorized Service Center to get your unit back up and running.

Offered for 1st year of purchase purchase. There are 5 types of Epson Preferred Plus Extended Service Plans you can choose from: your choice of either NBD or NBD On-Site Repair Service for up to 5 years. Select a plan that best meets your coverage needs, while providing a convenient way to protect your investment and manage costs. Coverage options vary by model.

**Epson Extended Service Plans (ESPs):**

**Return to Repair**

Return to Repair Extended Service Plan offers the same level of protection as the 1-year warranty and covers you for up to 5 additional years. It includes Next Business Day Whole Unit Exchange or Next Business Day On-Site Repair Service.

<sup>1</sup> Limit of 1 replacement per printer.

Product	1 Year	2 Year	3 Year	4 Year	5 Year
ColorWorks C7000	EPSC0001	EPSC0002	EPSC0003	EPSC0004	EPSC0005
ColorWorks C7500	EPSC0006	EPSC0007	EPSC0008	EPSC0009	EPSC0010
ColorWorks C7700	EPSC0011	EPSC0012	EPSC0013	EPSC0014	EPSC0015
ColorWorks C7900	EPSC0016	EPSC0017	EPSC0018	EPSC0019	EPSC0020

**Spare in the Air (SITA)**

Spare in the Air Extended Service Plan offers the same level of protection as the 1-year warranty and covers you for up to 5 additional years. It includes Next Business Day Whole Unit Exchange or Next Business Day On-Site Repair Service.

<sup>1</sup> Limit of 1 replacement per printer.

<sup>2</sup> Next Business Day On-Site Repair Service is available for up to 5 years through 1st year of purchase only.

<sup>3</sup> 25% Discount on price for up to 5 years of coverage.

Product	1 Year	2 Year	3 Year	4 Year	5 Year
ColorWorks C7000	EPSC0021	EPSC0022	EPSC0023	EPSC0024	EPSC0025
ColorWorks C7500	EPSC0026	EPSC0027	EPSC0028	EPSC0029	EPSC0030
ColorWorks C7700	EPSC0031	EPSC0032	EPSC0033	EPSC0034	EPSC0035
ColorWorks C7900	EPSC0036	EPSC0037	EPSC0038	EPSC0039	EPSC0040

**NBD On-Site Repair Service<sup>2</sup>**

NBD On-Site Repair Service Plan includes a next business day on-site visit by an Epson Certified Technician to inspect, repair or replace the printer.

<sup>1</sup> NBD On-Site Repair Service Plan is available for up to 5 years through 1st year of purchase only.

<sup>2</sup> NBD On-Site Repair Service Plan is available for up to 5 years through 1st year of purchase only.

Product	1 Year	2 Year	3 Year	4 Year	5 Year
ColorWorks C7000	EPSC0041	EPSC0042	EPSC0043	EPSC0044	EPSC0045
ColorWorks C7500	EPSC0046	EPSC0047	EPSC0048	EPSC0049	EPSC0050
ColorWorks C7700	EPSC0051	EPSC0052	EPSC0053	EPSC0054	EPSC0055
ColorWorks C7900	EPSC0056	EPSC0057	EPSC0058	EPSC0059	EPSC0060

**Whole Unit Exchange and Next Business Day On-Site Repair Service Available for Purchase**

Product	Year	Service
ColorWorks C7000	1	Whole Unit Exchange
ColorWorks C7000	2	Whole Unit Exchange
ColorWorks C7000	3	Whole Unit Exchange
ColorWorks C7000	4	Whole Unit Exchange
ColorWorks C7000	5	Whole Unit Exchange
ColorWorks C7500	1	Whole Unit Exchange
ColorWorks C7500	2	Whole Unit Exchange
ColorWorks C7500	3	Whole Unit Exchange
ColorWorks C7500	4	Whole Unit Exchange
ColorWorks C7500	5	Whole Unit Exchange
ColorWorks C7700	1	Whole Unit Exchange
ColorWorks C7700	2	Whole Unit Exchange
ColorWorks C7700	3	Whole Unit Exchange
ColorWorks C7700	4	Whole Unit Exchange
ColorWorks C7700	5	Whole Unit Exchange
ColorWorks C7900	1	Whole Unit Exchange
ColorWorks C7900	2	Whole Unit Exchange
ColorWorks C7900	3	Whole Unit Exchange
ColorWorks C7900	4	Whole Unit Exchange
ColorWorks C7900	5	Whole Unit Exchange

Want to learn more about maximizing productivity with Epson Preferred Plus Extended Service Plans? Contact your Epson dealer or service representative at (800) 955-0567 or visit [epson.com/esp](http://epson.com/esp).

<sup>1</sup> Whole Unit Exchange is available for up to 5 years through 1st year of purchase only. Coverage is limited to the printer and does not include consumables. Coverage is not available for printers that are used in high-volume or industrial environments. Coverage is not available for printers that are used in high-volume or industrial environments. Coverage is not available for printers that are used in high-volume or industrial environments. Coverage is not available for printers that are used in high-volume or industrial environments.

Contact Your Epson Representative Today for More Details!

