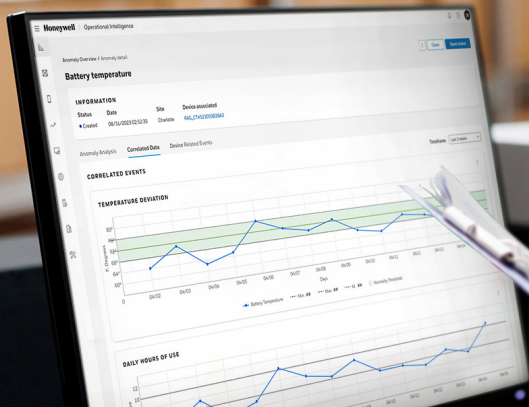


REAL-TIME RETAIL DEVICE MANAGEMENT AND INSIGHTS WITH HONEYWELL OPERATIONAL INTELLIGENCE™

Use Case



Honeywell



A global European-based retailer deployed Honeywell Operational Intelligence™ to achieve real-time visibility into their Honeywell device usage throughout their various store and warehouse locations.

BACKGROUND

A global European retailer learned that their current software provider for device management was no longer supporting the retailer's current platform.

With over 570 stores and 33 distribution centers worldwide, the retailer needed a solution to help them meet the high-quality expectations and standards their customers had come to expect. The retailer needed a comprehensive solution quickly.

That's when Honeywell stepped in. Honeywell helped the retailer envision the future with a solution that goes well beyond device management, will seamlessly integrate with their hardware and device management software, and will provide advanced insights and analytics to streamline their operations.

THE HONEYWELL SOLUTION

After testing different options from multiple providers, the retailer understood that the best combination for their future was Intune® + Honeywell Operational Intelligence™.

The retailer is now undertaking a pilot program with Operational Intelligence™ and working closely with Honeywell solution architects to best deploy Honeywell Operational Intelligence™ throughout their enterprise.

According to the retailer, **"The coexistence of Honeywell Operational Intelligence™ and Intune® for Android™ is required to fulfil their requirements by merging functionalities and strengths of both platforms."**

Honeywell Operational Intelligence™ offers advanced analytics and operational insights specific to Android™ devices, enhances operational efficiency and device utilization and provides critical functionality such as OS updates. Intune® provides solid mobile device management capabilities, including security policy enforcement, app distribution, and compliance monitoring for a broader range of Android™ devices. Together, these solutions enable seamless integration, thereby allowing the retailer's multiple divisions to maintain their Android™ platform.

"This integrated approach ensures that all Android™ devices, regardless of their specific use cases, are managed effectively and securely within the organizational infrastructure," the retailer reported.

In addition, the retailer uses multiple Honeywell devices across their stores and distribution centers, including the CT40, CT45, CT30, CK65, RT10, and VM3. By leveraging Honeywell Operational Intelligence™, the retailer can now achieve real-time visibility into their Honeywell device usage throughout their various store and warehouse locations. Operational Intelligence™ also empowers the retailer to check in on battery health, device location, to aggregate data into current workflows, and begin to triage and solve challenges before they impact downstream productivity.

If you are ready to embark on your digital transformation journey, look no further than Honeywell as your solutions partner.

We understand that each brand is different, and a one-sized solution doesn't fit all. Our solutions experts are ready to meet with you and understand your needs to deliver a comprehensive solution that will help you achieve sustainable growth now and for years to come.

For more information

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