Hospitality

The Challenge

The hospitality industry is comprised of patrons whose expectations are higher than the roof over their heads. When people reside in a temporary dwelling, they expect pampering that allow them to be as comfortable as they are at home, without worrying about any of the obligations of their household. Customers can be easily discouraged with slow service and inaccuracies with orders and reservations. With such demands, business owners and managers can expect impatient customers whose sole purpose is to feel waited on, hand and foot.

In such a demanding field, taking proper steps to ensure patrons' satisfaction, as well as their return and referral, is crucial in keeping such businesses alive. Giving customers the illusion of a home away from home is both a simple, yet complicated concept.

The Solution

Give your guests the best experience possible by shortening their lines and waiting times **with the use of Socket Mobile's barcode scanners. Whether your business or entertainment** facility is a hotel, restaurant, casino, or other, we offer a variety of mobile solutions with our Series 7, DuraScan and 800 Series/DuraCase products.

You can capture data and deliver solutions to your customers with the ease of a click of a button. Provide a tableside ordering system with the use of Socket Mobile barcode scanners that are fast and reliable, as well as easy to use. When customers are happy, servers can increase the consistency of their tips. The simplicity of the devices also speeds along the **training of new employees. Efficiency is key, and Socket Mobile's devices help** along the dependability and speed of the POS process.

As a manager or owner, ease your own mind with more durable and customizable equipment for your employees. Help reduce yo**ur paper clutter with Socket Mobile's** handheld scanners to minimize the workload and relieve staff. Happy workers create a **pleasant environment for your customers' improved experience and return visits.**

Industries:

- Tableside order entry / Mobile Point of Sale (POS)

- Guest or curbside check-in
- Poolside service
- Inventory and asset management
- Facility maintenance and inspections
- Ticket scanning
- Age verification
- E-ticketing
- Events

Socket Mobile's Hospitality Customers:

- Legends Sports Bar
- Studio Movie Grill
- ORM Event